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7288 Mentor Avenue ♦ Mentor, Ohio 44060  
(440) 946-0088 ♦ Fax (440) 946-0158

### **Prior to the Appointment**

- If you or your child are not feeling well, have a fever, or feel that you may have been exposed to the Coronavirus, please call to reschedule.
- Brush teeth at home. Our tooth brushing station is currently closed.
- If possible, have the patient wear a mask, bandana or scarf to their appointment. If you are a parent or guardian wishing to accompany your child, you **MUST** also have a face covering and remain in the waiting room.
- Do not drink anything cold or hot before you arrive. We will be checking your temperature with a forehead scanner.

### **Arrival to the Appointment**

- Call our office at 440-946-0088 to let us know that you have arrived. We will either ask you to come in, or we will call/text when we are ready for you.
- We will ask you to review and sign a Covid-19 Health Form and a Covid-19 Informed Consent form. We must have these forms filled out/signed by the adult patient, or parent/guardian of a minor patient. If someone else is bringing your child, please print & sign the forms and send with your child (or email the forms to the office at: [drmurphy@murphyortho.com](mailto:drmurphy@murphyortho.com)).
- We will take and record the forehead temperature of the patient. Anyone with a temperature of 100.4 degrees F or higher will be asked to reschedule.
- The patient will be required to rinse with a non-alcohol germicidal mouth rinse. No brushing will be allowed.

**\*\* Note:** *We are asking that parents/guardians return to their car after signing the required forms, in order to minimize the number of people in the office. We will also be reducing the number of patient appointments in a day. This will assist us in meeting our social distancing and infection control requirements. We have always welcomed parents into the clinic, however parents CANNOT enter the clinic area at this time. Parents will be asked to wear a face mask and maintain proper social distancing if they feel the need to wait in the waiting room.*

### **After the Appointment**

- In general, the scheduled procedures will be performed. It is possible that certain procedures may need to be delayed.
- The patient will be able to schedule their next appointment and they will be given an appointment slip. We ask the parent/guardian to call the office if the chosen time needs to be changed.
- We will call or text you when it is time to pick up your child.