



7288 Mentor Avenue ♦ Mentor, Ohio 44060
(440) 946-0088 ♦ Fax (440) 946-0158

Dear Patients & Parents:

Everybody has been affected by the current COVID-19 pandemic. We have all been bombarded with information and recommendations for going about our daily lives. I wanted to let you know that Murphy Orthodontics is in the process of adjusting our procedures and protocols to ensure that you can continue to receive your orthodontic treatment in a safe and healthy environment. At the same time, we want to ensure the safety and well-being of our office staff and their families. For this reason, there will be several noticeable changes implemented (along with many that may go unnoticed, but which are just as important).

Murphy Orthodontics will continue to adhere to recommendations and requirements of the various governmental and industry organizations that regulate and advise us, including the Centers for Disease Control & Prevention (CDC), Occupational Safety and Health Administration (OSHA), the American Dental Association (ADA), the Ohio Dental Association (ODA), the American Association of Orthodontists (AAO), and the Ohio Department of Health (ODH). In some areas there may be differing recommendations made; in such cases we will use our professional judgement to determine the best course of action.

We will also continue to monitor the situation and make adjustments as needed. We will continuously explore additional ways to help keep everyone safe when they visit our office.

We have all been anxiously awaiting the day when we can start to get back to a more normal life. We appreciate your patience as we work through the issues caused by this pandemic. We will do our best to get your orthodontic treatment back on track. Please continue to be patient as we work to re-schedule patient appointments. We are committed to providing you with the best treatment possible in a safe and healthy environment.

Please feel free to contact Murphy Orthodontics if you have any concerns.

Sincerely,

Paul S. Murphy

Paul S. Murphy DDS, MSD

Member American Association of **Orthodontists**

